

## Snowmobile Packages – Cancellation Policy

For our snowmobile packages, a deposit equal to one night's fees for one person or 25% of the total reservation costs, whichever is greater is required.

A \$60.00 administration fee applies to all cancellations. The balance of your deposit will be returned to you provided you give 60 days notice of cancellation *and* the vacancy created by your cancellation is re-rented. If the vacancy does not get filled, the deposit will not be returned.

If all snowmobile trails surrounding Camp Conewango are closed, as per the OSFC website, the deposit may be refunded, minus an administration fee equal to one night's fees for one person, per reservation night. The administration fee may be applied to a subsequent reservation made in the same snowmobile season.

*If the reservation cannot be fulfilled due to COVID-19, the full deposit will be returned to the customer.*

Guests not showing up at the prearranged time and date without giving notice by phone or email, constitutes a no-show and will be liable for 100% of the total of their reservation.

It is not usually possible to check in early or check out late. In the cases where early check in or late check out is desired and possible, there is an early check-in/ late check out fee of \$20 per hour.

Prices are subject to change without notice.